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UPDATING WEBB EXPRESS FIRMWARE

Please refer to Section 13.9 of the Software Operations Manual for instructions on how to update American Signal's Webb Express firmware.

1. Configure PC/laptop IP address ("Local Area Connection" in most versions of Windows) to 192.168.1.10 and subnet mask to 255.255.255.0. Due to various versions of Operating Systems and user permissions, please contact your assigned technical support for assistance if you cannot complete this first step**.

2. Connect PC/laptop using Ethernet cable and open Google Chrome web browser.

3. Type in address 192.168.1.199. Main Webpage should open.

4. Click on Admin menu button at bottom of screen.

5. Use ID and Password for Full or Extended access.

6. Click on Upgrade button.

7. Click on browse button and go to folder location where you stored the provided software file, select it, and click OPEN.

8. Click on Upgrade button. You should see progress bar go from 0- 100%.

9. System will reboot automatically. The reboot takes approximately 15-30 seconds.

10. Press the F5 key on PC/laptop keyboard to refresh main Webpage. Reference the version number on the right side of screen to make sure upgrade was successful.

11. If the current software version displayed does not reflect the correct new version number then repeat this list from step 6.

American Signal Company's Service Department can be reached at 770.448.6650 extension 3, or support@amsig.com.

** - If your company does not have in-house or local PC-support or IT personnel, please refer to your Operating Systems' support resources (Microsoft, Apple, Linux, etc.).